

The Edmonton Pipe Industry Pension Plan Registration Steps to Access Pre-Retirement Forecasting Tool

1. Register using the link below:
<https://edmontonpipe.mypensioncentre.com/>
2. Select register under "logging in for the first time".

The screenshot shows a web browser window with the URL <https://auth2.mypensioncentre.com/Auth/EdmontonPipe/Account/Client>. The page header includes the Pension Centre logo and the text "PENSION CENTRE". The main content area is titled "Welcome to the Edmonton Pipe Pension Centre!" and contains a login form with the following elements:

- A heading: "Welcome to the Edmonton Pipe Pension Centre!"
- A sub-heading: "Please enter your details below and click 'Login' to continue."
- Input fields for "Username" and "Password".
- A checkbox labeled "Update your profile after log in." with an unchecked box.
- A "Login" button.
- Two columns of text for first-time users and password resets:

<p>Logging in for the first time? To get started, you will first need to register a Username and Password.</p> <p><input type="button" value="Register"/></p>	<p>Forgot your Username or Password? If you have already registered, you can reset your account and register again.</p> <p><input type="button" value="Reset Account"/></p>
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At the bottom of the page, there is a disclaimer: "This site is designed for optimal performance in the most current version of Safari, Chrome, Firefox or Internet Explorer and the previous version of the browser. If you are using an earlier version of Internet Explorer or a different browser, or if you are on a more recent version of a browser that is not yet considered standard, you may experience errors or be unable to use the tool correctly. If you experience problems, please log in again using a different browser."

The Windows taskbar at the bottom shows the system tray with the date and time: "10:08 AM 08/31/2022".

3. Complete the information and select continue. SSN is your social insurance number.

The screenshot shows a web browser window with the URL <https://auth2.mypensioncentre.com/auth/EdmontonPipe/Account/Verify>. The page header includes the Pension Centre logo and the text "PENSION CENTRE". The main content area is titled "Identify Yourself" and contains the following text: "Please enter the verification information requested below and click 'Continue' to proceed. Please make sure that you enter any leading zeros. If your Date of Birth is January 31, 1970, you would enter 19700131." Below this text are four input fields: "SSN", "Last Name", "Date Of Birth (YYYYMMDD)", and "Security Verification". The "Security Verification" field includes a checkbox labeled "I'm not a robot" and a reCAPTCHA logo with links for "Privacy" and "Terms". At the bottom of the form are two buttons: a green "Continue" button and a white "Cancel" button. The browser's taskbar at the bottom shows various application icons and the system clock displaying "10:12 AM 08/31/2022".

4. Create a username and password and complete all other fields. Select continue when done.



PENSION CENTRE

We value the security of your information. This screen allows you to change your account and security information.

Please note: If you have not yet set-up multi-factor authentication, you are required to do so before proceeding to the site.

Create a Username and Password

Choose a [Username](#) and [Password](#).

Username

Password

Confirm Password

Add an E-mail Address

In the case that you get locked out of your account (this occurs when you enter the wrong Password at least 3 times), you can choose to have a link sent to your e-mail address on file which you can use to reset your account.

Account Registration Email Address

Confirm Account Registration Email Address

Multi-factor Authentication

Please provide some basic contact information so we can send you a one-time code to verify your identity periodically when you login to the site. We recommend that you enter at least two contact methods to use for verification.

[+ Add an Email](#) [+ Add a Phone Number](#)

Answer The Security Questions

- Answer three of the following questions. Please be aware that your answers must be at least three characters, but no more than 20.
- If you forget your password, you can answer the security questions to gain access to your account.

In which city was I born?

What is my favourite sports team?

What is my favourite colour?

What is my favourite food?

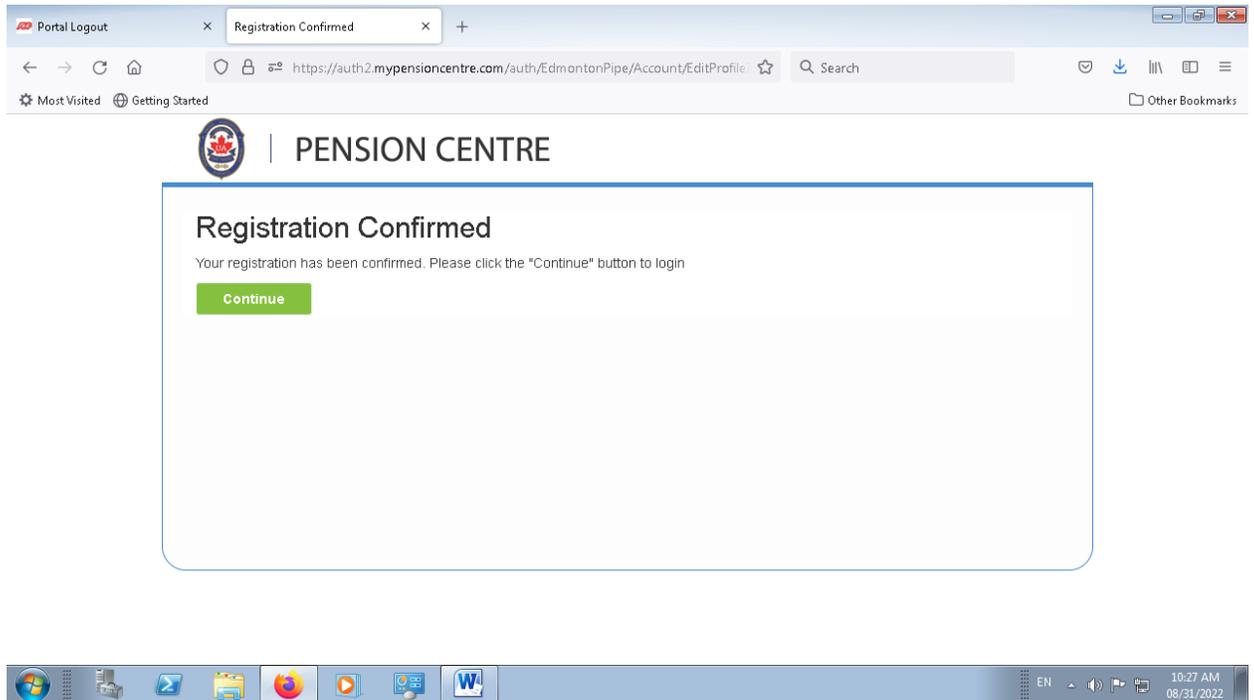
Where did I go for my honeymoon?

What is my first pet's name?

[Continue](#)

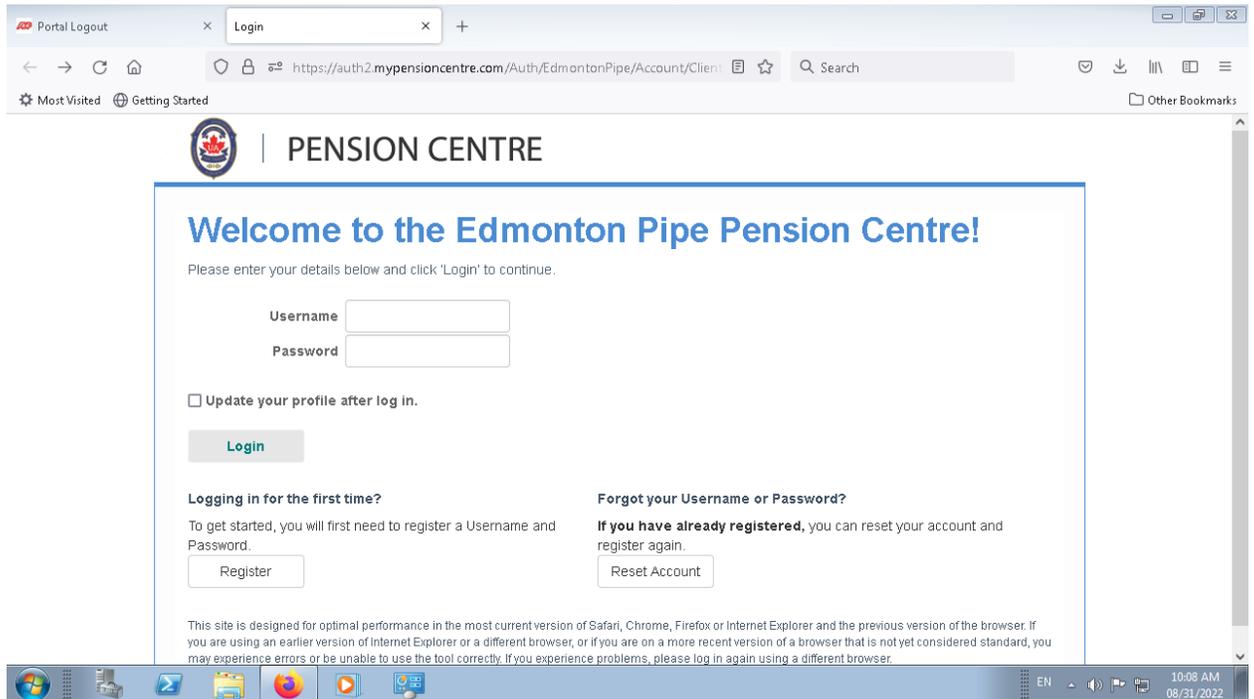
[Cancel](#)

5. You will see the screen below.

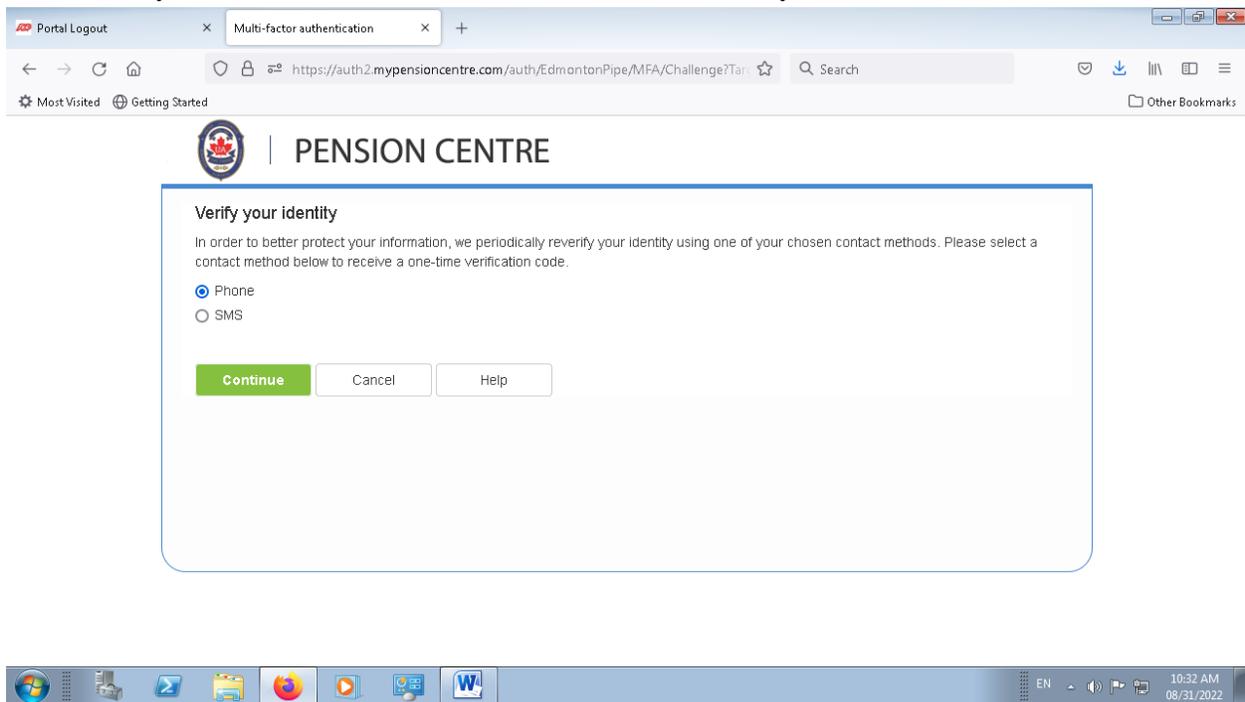


6. Now you are ready to access the site. Select continue and it brings you back to the home page.

You will enter the username and password you set up, then select Login.



- When you login you will receive the message below on how you want to receive your verification code. Select SMS to receive a text and continue. Another screen will appear and you will select "send code". It will text or email you the code.



- You will see a Terms of Use document. You will need to review and select "I Agree" at the bottom of the page.

9. You are ready to begin! You will see your name in the top right hand corner.
If you need any assistance in navigating the site, please contact a staff member for help.

The screenshot displays the Pension Centre website. At the top left is the logo and the text "PENSION CENTRE". In the top right corner, the user's name "Debbie Pawlick" is shown, along with links for "Preferences", "Contacts", and "Logout". A navigation bar below the header includes "Home", "My Info", "My Statements", "Plan Info and Forms", and "Retirement Planning". The main banner features a photograph of two people with surfboards on a beach, with the text "WELCOME TO THE EDMONTON PIPE PENSION CENTRE" and a dropdown menu labeled "I'm here to". Below the banner is a utility bar with icons for user profile and settings, and labels for "PROD 2" and "Administration". The central content area has three cards: "I want to estimate my pension" (with a forecast icon and "Launch" button), "Explore My Info" (with a stack of money icon and "Explore" button), and "I want to start receiving my pension" (with a dollar sign icon and "Initiate" button). A large blue section titled "YOUR PENSION INFO" contains two data points: "ACCRUED MONTHLY BENEFIT AT LAST YEAR-END" and "TOTAL CREDITED SERVICE AT LAST YEAR-END", each with a "MORE" link. To the right is an illustration of a money tree with dollar signs as leaves. A "Next" link is positioned below the tree. The footer contains the copyright notice: "Copyright © 2020 Mercer. All Rights Reserved. Site Terms of Use | Privacy Notice".